

Audits

Digitize Audits to improve quality, safety and staff engagement

The power of choice in healthcare has changed how we make decisions as patients and employees. With access to more data than ever, consumers are making informed decisions about where and how they receive care. In this choice economy, healthcare leaders require a solution to create and sustain a **patient-centric culture** focused on improving the quality of care, clinical outcomes, and patient satisfaction.

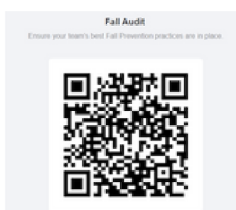
Compounding this choice economy is the impact that HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) scores have on a hospital's profitability. According to a recent Deloitte Center for Health Solutions report, **hospitals with "excellent" HCAHPS patient ratings between 2008 and 2014 had an average net margin of 4.7%, compared to just 1.8% for those with "low" ratings.** That's why it's more important than ever for hospitals to adopt quality improvements that will provide exceptional patient experience and garner high marks on the HCAHPS survey.

Laudio helps improve patient satisfaction and experience within the daily workflow of a nurse leader by:

- Digitizing audit processes
 - More efficient data capture
 - Accessible via any device
 - Non-leadership team members can access forms
- Driving better quality & safety outcomes
 - More efficient audit processes enable a higher volume of audits and a more consistent, standardized approach to standards of care
 - Instant data access provides leaders quicker insight into coaching and performance improvement opportunities, which drive better quality of care and patient outcomes
- Improving Staff Engagement
 - Integrated team member data allows leaders to instantly relate audits to team members, access digital records of their performance, and share the results, strengthening engagement, recognition, and coaching

QR Code Capabilities

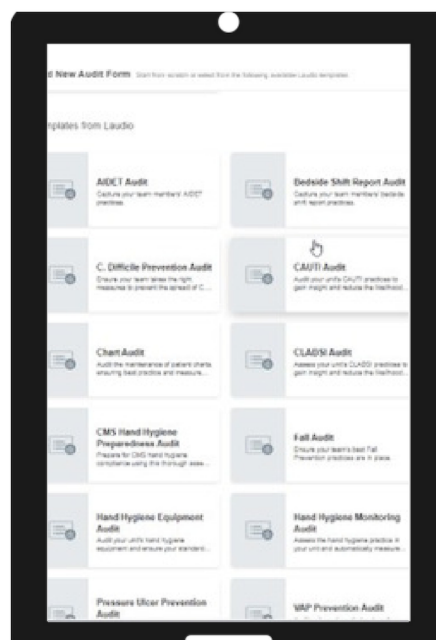
- Instant access to audit processes for everyone
- Anonymous audits at scale (ex., secret shopper-style Hand Hygiene audits)
- Astonishing efficiencies in the process (ex., place Fall Audit QR code on the back of every caregiver badge)



Benefits

Standard and Configurable Audit Templates

- 13 best-practice Audit templates accelerate time-to-value
- Goal configuration for each audit form allows benchmarking of team member performance against organization goals
- Collaborate with your team to scale access and processes
- Custom audit forms capture rich structured and non-structured data
- In-line notes creation during the audit process with an option to share them with team members



Line of Site Data

- Leader view of data by cost center or employee
- Summarized audit data by employee to support recognition, remediation, and coaching opportunities

Related To	Added By	Cost Center	Conducted Date	Score	Take Action
Becca Stone	Maggie Smith	6 East	Oct 12, 2022	40%	...
Jack Fields	Maggie Smith	6 East	Oct 12, 2022	100%	...
Mickey Smith	Maggie Smith	6 East	Oct 12, 2022	94%	...
Shiloh Garner	Maggie Smith	6 East	Oct 12, 2022	80%	...